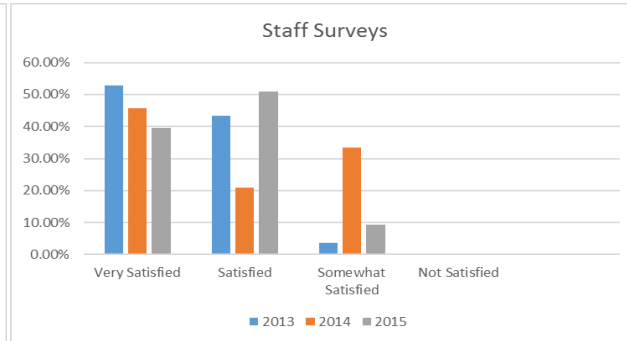
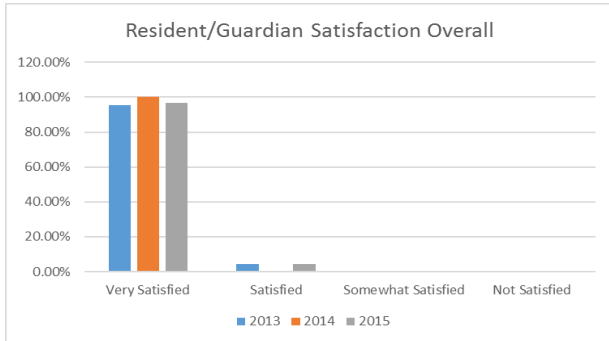


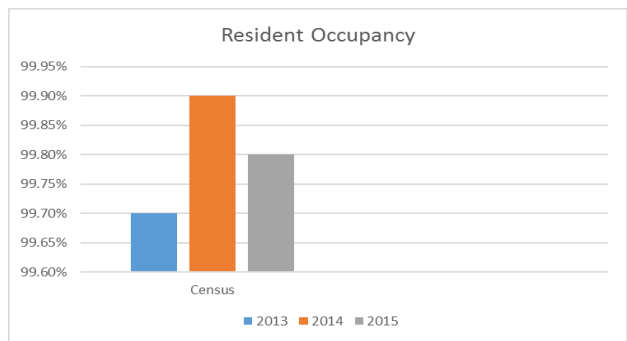
# OUTCOMES FOR HARBOR HOUSE MINISTRIES

## Satisfaction Surveys



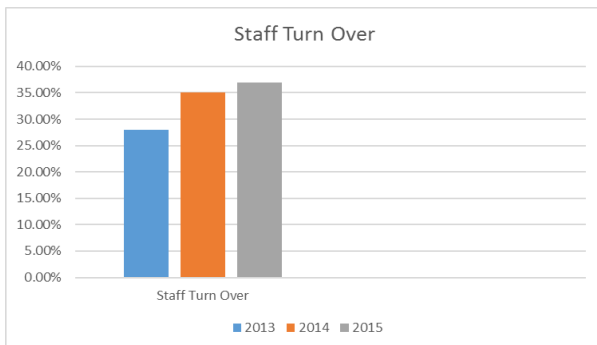
## Service Access/Utilization

6 - Six Unit Homes  
 36 Private Units Total  
 A possible 13,140 Residential Service Days  
 Occupancy = number of days room is leased.



## Efficiency

Staff Retention and Turn Over



## Effectiveness

Community Inclusion Goals Met

*\*Excludes individuals who enter hospice care*

